

Service Provider Agreement (Hardware Maintenance)

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SERVICE PROVIDER AGREEMENT (HARDWARE MAINTENANCE)

THIS AGREEMENT is made on the date specified in the Schedule

PARTIES:

1. The party identified in the Schedule and hereinafter referred to as “**the Service Provider**”
2. The party identified in the Schedule and hereinafter referred to as “**the Supplier**”

PREAMBLE:

- A. The Service Provider has expertise in providing hardware maintenance services for the Hardware identified in this Agreement.
- B. The Supplier requires such hardware maintenance services to be provided for the benefit of customers of the Supplier.
- C. The Service Provider has agreed to provide such hardware maintenance services for the benefit of the customers of the Supplier on the terms and conditions of this Agreement.

IT IS AGREED AS FOLLOWS:

1. DEFINITIONS AND INTERPRETATION

- 1.1 In this Agreement the following definitions apply unless the context otherwise requires:

“**Agreement**” includes the preamble and the schedules and any annexure to this document and any matter incorporated by cross-reference.

“**Confidential Information**” means information that is by its nature confidential or is designated by a party as confidential and includes information:

- (a) comprised in or relating to any Intellectual Property Rights of a party; or
- (b) relating to the financial position of a party or to any matter that does or may affect the financial position or reputation of a party; or